Good morning ODTAs,

Please read the below email in its entirety. This is very important stuff that outlines the future of travel in DoD and the Marine Corps. At this point we don't really have any more information than what's contained below but as we get information I'll get it out to you.

R/S,
John

John Kenney
Head, Travel Support Branch
Quantico DTS Helpdesk/LDTA/CD&I GTCC HL3 APC
CD&I Financial Management Division
3100 Range Rd
Quantico, VA

☎COM 703-784-2412/2411 DSN 278
https://www.quantico.marines.mil/Resources/Defense-Travel-System-DTS-/

From: Bye CIV David R <david.r.bye@usmc.mil>
Sent: Thursday, February 25, 2021 10:16 AM
To:
Subject: STATUS OF THE DEFENSE TRAVEL MODERNIZATION (DTM) INITIATIVE

Good Morning Ladies and Gentlemen,

        We wanted to provide a brief introduction to DoD's future travel system plans. This has been a very dynamic effort to say the least. Numerous unforeseen challenges have had a significant impact on planning schedules. The result has been a constantly moving target for a set timeline. In order to reduce confusion, we did not wish to pass information in this regard. However, a more definite timeline is now visible. I apologize for this lengthy email.
        In June 2017, the Deputy Secretary of Defense directed the establishment of a cross functional team to improve travel performance for the Department. The Cross Functional Team – Travel conducted a review of existing policy, evaluated technical solutions to deliver an enhanced/modernized travel capability, and developed an acquisition strategy for a technical solution. In August 2018, the Department selected SAP Concur to develop a travel system prototype aimed at reducing process and workflow complexity, maintaining and enhancing audit readiness, improving

customer satisfaction, reducing cost, and aligning to commercial/industry best practices. SAP Concur will eventually replace the legacy Defense Travel System. It is envisioned this will occur over a multi-year period. Given the information we have available at this time, for an unknown period of time, we will be using two travel systems simultaneously.

The Defense Travel Modernization (DTM) initiative used a commercial Software as a Service (SaaS) to book travel, manage travel related expenses, and initiate travel-related financial transactions. With DTS, DoD procures the travel system and Travel Management Company Service separately. The focus with SAP Concur is on procuring travel-as-a-service – travel system that integrates with the Travel Management Company Service.

The DTM was configured using an agile development methodology with functionality deployed in iterations. This began with deploying a Minimal Viable Product (MVP) that enabled the Modernization Team to quickly incorporate user feedback as the prototype was configured and implemented.   Marine Corps Representatives have participated in this effort from its inception and continues to monitor DoD Senior leaders DTM meetings.

SAP Concur was deployed to select organizations within DoD to assess its success in meeting criteria for a production rollout across DoD. The Defense Human Resources Activity (DHRA) was the first organization to use and evaluate the SAP Concur solution to book, request, and expense travel. The Defense Agencies Initiative (DAI) financial accounting system was the first DoD accounting system to be integrated with SAP Concur. The end-to-end functionality includes Treasury Direct Disbursing (which removes DFAS from the process) to reimburse travelers. Of note, the Marine Corps will be transitioning to DAI this October.

Currently, the DTM is configured to accommodate simple business travel that includes:
- Short-term TDY (less than 30-day duration)
- Single location in the United States (including US-owned territories)
- Excludes military installations
- Uses a single Line of Accounting
- Civilians with a Government Travel Charge Card Individually Billed Account (GTCC IBA)

Implementation will be extended to additional organizations using DAI and other accounting systems. Functionality will be expanded to include Defense Lodging System integration, travel to military installations, multiple lines of accounting, and use of Centrally-Billed Accounts (CBAs). The goal of the SAP Concur was to process at least 5,000 trips per month by August 2020. Unfortunately, due to recent events in the last year, this goal was not met. Thus, implementation may take a longer period of time and time lines may slide.

The Marine Corps' anticipated initial implementation is slated for October 2022. Rest assured that this implementation will be given the utmost thought in planning and roll out across the Marine Corps enterprise. More information will be provided as it becomes available. Your patience is greatly appreciated!

Semper Fi,
Dave