
Subject: FW: DoD Excellence In Practice Awards

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Good morning ODTAs,

I wanted to share some exciting news with you this morning.

Each year the Defense Travel Management Office (DTMO) selects winners from throughout DoD for the Excellence in Practice Awards in 4 categories.

The Champion Award: A Lead Defense Travel Administrator (LDTA) who goes above and beyond in providing mentoring and training to their organization.

The Elite Award: A local help desk team whose superior efforts result in continuous improvement and outstanding customer care.

The Icon Award: A major command or agency whose strategies and tactics enhance their travel program capabilities for their subordinate sites.

The Premier Award: An Agency Program Coordinator (APC) who demonstrates an extraordinary and exemplary commitment to cardholders and stakeholders through proactive education, effective communication, responsive customer service, and outstanding Program Coordination.

For 2021, DTMO has selected the Quantico Tier 2 DTS Helpdesk as the recipient of the Elite Award. This is an unprecedented second time this office has received the Elite award which is a testament to the overall DTS program aboard Quantico and MBW.

In addition, Ms. Jennifer Riggs was selected by DTMO to receive the Champion Award for her outstanding work in mentoring her supported ODTAs, website focus on training, and overall training efforts.

For one office within DoD to win 50% of the DoD-wide awards is an amazing accomplishment!

This is the link to the awards ceremony, our portion begins around the 5:20 mark. <https://vimeo.com/516355902>

R/S,
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