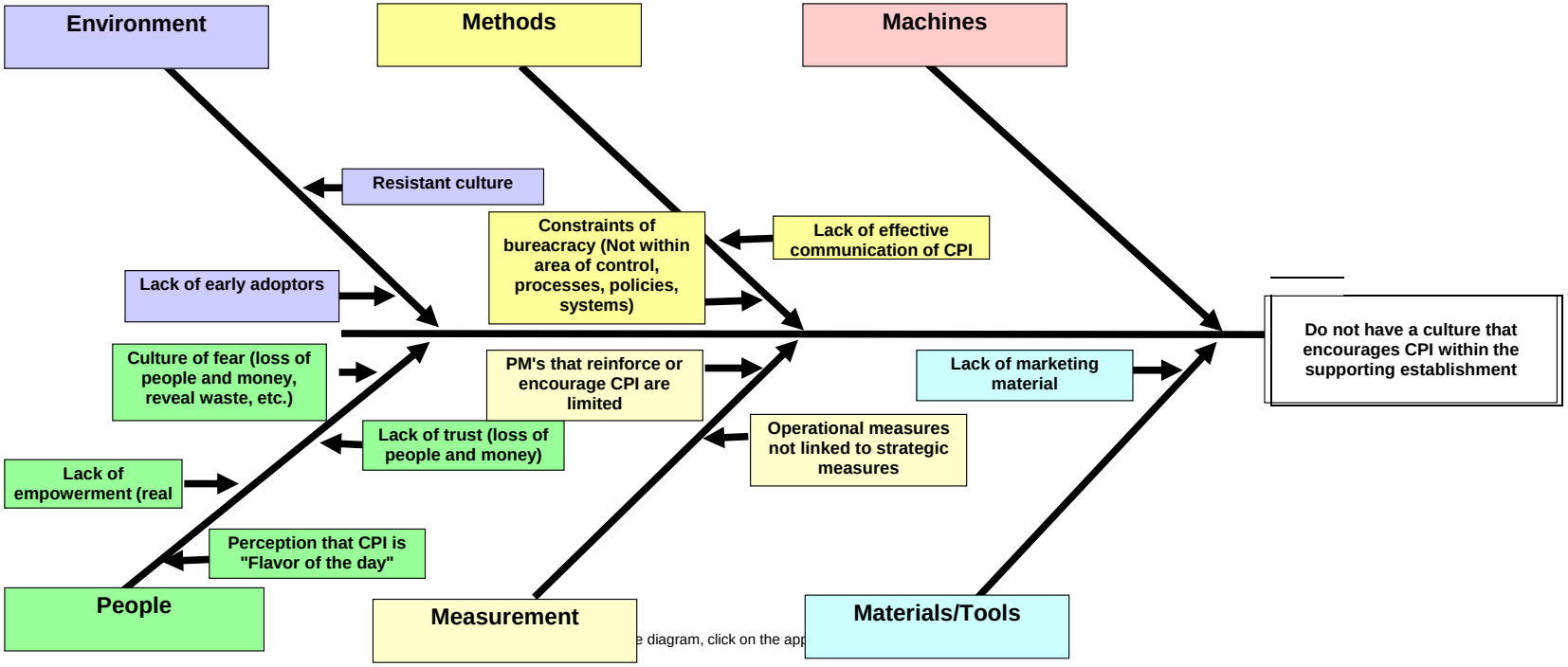
Fishbone Diagram



e diagram, click on the app